

Elgin St. Thomas Site

Administrative Office
1230 Talbot Street
St. Thomas, ON
N5P 1G9

Woodstock Site

410 Buller Street
Woodstock, ON
N4S 4N2



May 15, 2020

From the Office of Dr. Joyce Lock, Medical Officer of Health, Southwestern Public Health

Updates to COVID-19 Assessment Centres and Testing Criteria

Testing is now being extended to all individuals with any one symptom or sign of COVID-19, using clinical judgment. To assist with COVID-19 pandemic containment measures, I encourage primary healthcare providers to test symptomatic patients and send the revised ARI Form to public health. Swabbing will be at the discretion of the COVID-19 Assessment Centre healthcare provider and reported using existing systems (e.g. CERNER).

The Ministry has updated its COVID-19 Reference Document for Symptoms (attached), which includes atypical presentations to consider, particularly in children, older persons, and people living with developmental disability.

A patient with any one symptom or sign can be referred to a regional COVID-19 Assessment Centre for appointment-based testing if:

- They have been assessed by Southwestern Public Health or primary care (their own primary care provider or through www.covid19checkup.ca or through 1-855-905-6148 in Oxford County)

AND

- They meet Southwestern Public Health Testing Criteria

COVID-19 Assessment Centre Hours (as of May 15, 2020):

St. Thomas-Elgin General Hospital: 12:00 to 16:00, Monday to Saturday
Woodstock General Hospital: 10:00-20:00, seven days a week

Yours Truly,

Dr. Joyce Lock
Medical Officer of Health
Southwestern Public Health
1-800-922-0096, ext.1255
jjlock@swpublichealth.ca