

# COVID-19 (Novel Coronavirus)

## Update: ODB Program Changes, Non-Internet Support, Limited PPE Notice, Credible Resources

March 27, 2020 at 10:30 am

An Update from Dr. Joyce Lock, Medical Officer of Health, Southwestern Public Health  
*Please share with staff*

### ODB Program Changes and Guidance

- The Ministry has **guidance for dispensers** during the COVID-19 emergency.

### Non-Internet Communication Support

- Most COVID-19 communication from credible sources has been online or through social media.
- SWPH asks for support in communicating these updates via telephone to vulnerable patients who may not have access to reliable Internet. Thank you for considering this.

### Limited PPE Notice

- Due to low supply, Southwestern Public Health cannot distribute PPE within the community or to health care providers or partners.

### Centre for Effective Practice Resources

- View evidence-based advice and resources on COVID-19 from **CEP's medical librarians**.

### STEGH Restrictions for Secondary Stroke Clinic

- STEGH asks to strongly reconsider if a referral to the stroke prevention clinic (TIA) is necessary.
- HCPs are encouraged to consider a phone consult with the **STEGH Urgent Med Clinic Physician at 519-631-2020**, or, after-hours, the **LHSC Stroke Neurologist on-call (through ONENumber)** to obtain advice for diagnostics and treatment.

### What you should do:

- Refer to the new ODB guidance for dispensers
- Consider communicating COVID-19 updates via telephone to vulnerable patients
- Consult the CEP online resource
- Reconsider STEGH Secondary Stroke Clinic referrals